



Cook Shire
COUNCIL

Cooktown

Drinking Water Quality Management Plan

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+ DOCUMENT CONTROL SHEET

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+ GLOSSARY

| Term | Definition |
|-------------|--|
| ADWG | Australian Drinking Water Guidelines 2011 |
| CSC | Cook Shire Council |
| RDMW | Department Regional Development, Manufacturing and Water |
| DWQMP | Drinking Water Quality Management Plan |
| PHR | Public Health Regulation 2021 |
| RMIP | Risk Management Improvement Program |
| QH | Department of Health Queensland |
| WSR | Water Supply Regulation |
| WS(SR)A | Water Supply (Safety and Reliability) Act 2010 |

1 COOKTOWN

1.1 Overview

Cooktown is the largest of the drinking water schemes in Cook Shire Council. It has a population of 1751, which is projected to grow to 2850 in 10 years. This will increase demand to approximately 2ML/Day. The Annan WTP has a capacity of 3.6 ML/Day (20 hours operation), this can be supplemented by the Duckfarm Borefields that provide contingency during disasters.

1.2 Annan River Catchment

Cooktown's Water is sourced from the Annan Weir on the Annan River. The Annan River catchment area is approximately 37,350ha and due to the terrain has very limited human impact. The Annan River originates in rugged mountainous pristine rainforest, from the North or North western sides of Mount Misery, Poverty and Mt Romeo which is North North West of Bloomfield. It then opens up into open woodlands and grasslands. Wallaby Creek is a major tributary of the Annan River with the village of Rossville adjacent to the Wallaby.

The Annan Weir is a mass concrete weir that was built across the Annan River at the treatment plant site in the early 90's to supply the water requirements of Cooktown. The impounded waters have a capacity of approximately 400ML, which is almost Cooktown's annual consumption. Normally the river has a good flow throughout the year. Since the weir was built, the Annan River has stopped flowing twice, both only for a very short duration in two very dry years, and the trigger for water restrictions is when the weir stops overflowing. The Annan Catchment is within a high rainfall area with most of the catchment area receiving on average 3000-4000 mm pa. The Annan River experiences annual flooding with the "Wet Season". When the Annan River floods, the turbidity increases, and requires more operator vigilance to ensure that sedimentation and filtration are effective.

Figure 1 Cooktown Airport Annual Temperatures & Rainfall since 2000

| Statistic | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------|-------|-------|-------|-------|-------|------|------|------|------|------|-------|-------|
| Mean | 311.3 | 321.9 | 377.3 | 167.0 | 49.8 | 35.6 | 21.1 | 14.8 | 8.9 | 23.9 | 62.2 | 170.7 |
| Median | 241.4 | 295.3 | 320.8 | 109.1 | 33.2 | 22.4 | 15.0 | 11.2 | 6.2 | 16.0 | 44.5 | 84.1 |
| Highest Daily | 240.6 | 152.6 | 305.0 | 179.2 | 211.2 | 29.2 | 20.6 | 61.0 | 17.2 | 46.0 | 136.0 | 150.2 |

1.3 Land Use

The Annan River Catchment, whilst not protected, has very few land uses that affect water quality. There are large areas of the catchment that are indigenous use areas, or national parks, with only small low-density residential areas, and limited grazing. There is no land use in the rainforest areas.

The Collingwood tin mine is upstream of the Annan Weir, but has not been operational for >13 years. There is no other significant industry in the area and almost nil recreational activities due to the ruggedness of the River. Bush fires do not burn through the rainforest however; they do burn through the lower grasslands, almost annually. CSC conducts controlled burns around the Water Treatment Plant earlier in the year to reduce the fuel for the fires.

The Mulligan Highway crosses the Annan River above the treatment Plant; this is the main highway into & out of Cooktown.

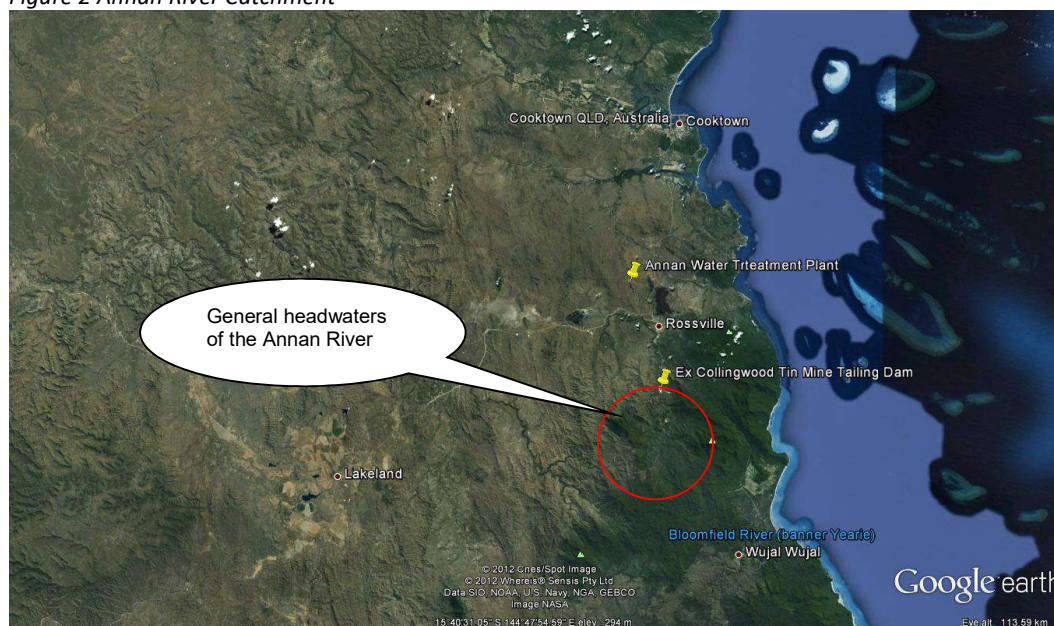
1.3.1 Ex-Collingwood Tin Mine

The ex-Collingwood Tin Mine poses little risk now, but the tailings dam had been considered as a potential problem in the past when the mine was operating, as the tailings dam had threatened to overflow into the Annan River.

DNRME intervened with the ordering of controlled releases by Bluestone Tin from the tailings dam when the river was in flood, accompanied by a strict sampling regime (to DNRME's requirements) to determine that the releases were not having a detrimental impact on the River. Analyses of the water quality (collected and analysed in a NATA Certified Lab, by Bluestone Tin) had shown at the time that Antimony & Arsenic and to a lesser degree Fluoride & Nickel were elevated in the tailings dam. Cook Shire Council was in close contact with DNRME at the time as Cooktown's water was being drawn off below the discharge point and was a cause of concern. DNRME confirmed with Cook Shire Council that the releases and subsequent sampling had proven that there was no threat to the Cooktown Water supply as the level of dilution had reduced the parameters in question to be negligible. The mine has not operated now for approximately 13 years, and is not considered to increase the risk of any parameter.

Below the mine, the Wallaby Creek (a major tributary) enters the Annan. There is a very small village (Rossville) that is adjacent to the Wallaby. There is no sewerage system in Rossville so the residents use septic tanks. Below the confluence, the Annan River breaks out of the rainforest and into open woodlands before making its way to the upper limits of the Annan Estuary with still limited human impact in the more accessible areas. Google Earth Map overlay shows the location of Cooktown, the Annan Treatment Plant, the location of the ex Collingwood Tin mine, and the general Headwaters area of the Annan River

Figure 2 Annan River Catchment



1.4 Duckfarm Borefields

The Borefields consist of 6 production bores and a Treatment Plant.

Table 1 Bore Details

| Bore Name | Bore Depth | Bore Capacity | Pump Type |
|-----------------|------------|---------------|----------------------|
| Leons Bore | 48.5m | 3.0 L/s | Electric Submersible |
| China 1 Bore | 47m | 2.0 L/s | Electric Submersible |
| Gravel Pit Bore | 49m | 3.0 L/s | Electric Submersible |
| Tully Bore | 55m | 4.0 L/s | Electric Submersible |
| Lovers Bore | 52m | 3.0 L/s | Electric Submersible |
| Sykes Bore | 48m | 1.5 L/s | Electric Submersible |

The Cooktown Borefields were part of the original water supply for Cooktown. They have not been a primary source since the early nineties. The Borefields supplemented supply during periods of high Annan river turbidity. Since Borefields were last used after Cyclone Ita in 2014. The installation of the sedimentation tank at the Annan Treatment Plant in 2009, allows the Annan WTP to treat higher turbidity water. In 2021, the raw water pumps and clean water pumps at Leons Bore received an upgrade. Switchboards have been replaced at Leons bore, Tully bore and Lovers bore. Duckfarm Borefield is now being used to supply water for road making and maintenance. Water from the Duckfarm can be chlorinated and feed to town in an emergency. The water meets the ADWG health guidelines but not the iron and manganese aesthetic guideline. Further upgrades will involve iron and manganese removal via filtration. This is funding dependent.

Cooktown's Duckfarm Borefields are situated on Lot 98SP105917 approximately 4.7 km West / South West from the centre of Cooktown and to the East of Mt Tully. The Duckfarm Borefields occupies an area of approximately 5 km² and is defined by a physiographic catchment bounded by moderate ridges on the eastern, western & southern sides. The northern boundary of the Borefields is a tidal, mangrove flat associated with Four-Mile creek, which is an estuary of the Endeavour River. The terrain of the Borefields is generally undulating and moderately timbered with restricted public access. There are no forms of human development or activities within the catchment area. The Hodgkinson Formation is the main aquifer underlying the Duckfarm Borefields and acts as a semi confined aquifer. All bores are concrete sealed with the bore casing generally extending 0.6mm above surface level to prevent surface water entering the bore.

1.4.1 Natural recharge

Water Resources conducted extensive water level plots, and collected rainfall data over several years in the mid 80's, and calculated that rainfall events of less than 100mm's had little impact on the ground water levels, however the for the 4 months of the Wet season (Jan – April) when rainfall figures are considerably higher than the 100mm's then the majority of the recharging occurs then. An average natural recharge was calculated to be approximately 275ML over the entire Borefield. The total volume of ground water in storage was calculated to be in the vicinity of 6770ML.

2 INFRASTRUCTURE

2.1 Annan WTP

Catchment to tap and treatment plant schematics for the Cooktown Scheme are provided in the following pages.

The Annan WTP is manned during working hours while its manned so an operator is on hand should something malfunction. The Annan WTP is currently required to run approximately 11 hours per day in the wet season and 14 hours in the dry season daily.

Plant Start up:

The process starts when the Cooktown Reservoir either reaches the “Low Level” set point, or an operator overrides the set point to initiate a fill from the Annan, either method opens a solenoid valve in Cooktown that allow water to gravity feed from the Annan High Level Reservoir to the Cooktown High Level Reservoir.

The Cooktown solenoid valves remains open until either the Cooktown Reservoir is full or an operator overrides the full set point. Left to its own devices the solenoid valve in Cooktown will open and close automatically on demand, whatever time of the day or night, however it is preferable to control the opening (usually early in the morning) so that the operators are working and can monitor treatment processes and perform their daily water quality tests.

The solenoid valve is PLC controlled which allows the Cooktown operators to override the start set point to open the solenoid valve, and they can override the full set point to close the solenoid valve and alternatively, the operators can lockout the solenoid valve to prevent it opening at all. The operators at the Annan WTP can also override the opening set point to open the solenoid provided it's not “Locked out”

When activated the solenoid valve opens relatively quickly allowing the water to flow but on closing, it takes approximately 10 minutes to close to prevent water hammer.

Once the Cooktown solenoid valve has opened and the water flows through to Cooktown, the level in the Annan High Level Reservoir drops until the level reaches the Treatment Plant Start-up Level which will then start the Treatment Plant. The Treatment Plant operator can also override the start signal without waiting until the Reservoir drops to this point.

The on duty clean water pump starts to pump up to the Annan High Level Reservoir. The clean water pump starts the chlorinator, and the fluoride process. The clean water pumps draw water from the balance tank, lowering its level until the raw water start level is reached. This starts the on duty raw water pump located in the bottom of the Intake tower. Both the clean & raw water pumps auto alternate on fault, and on time run, the operator can also select the pump to run next. As the raw water flow rate ramps up, the entire chemical dosing skid cuts in when the raw water flow reaches 20 L/s, as well as the constant head pumps selected for duty. The chemical dosing skid and the constant head pumps generally start a few seconds after the duty raw water pump starts up.

Figure 3 Catchment to tap schematic - Cooktown

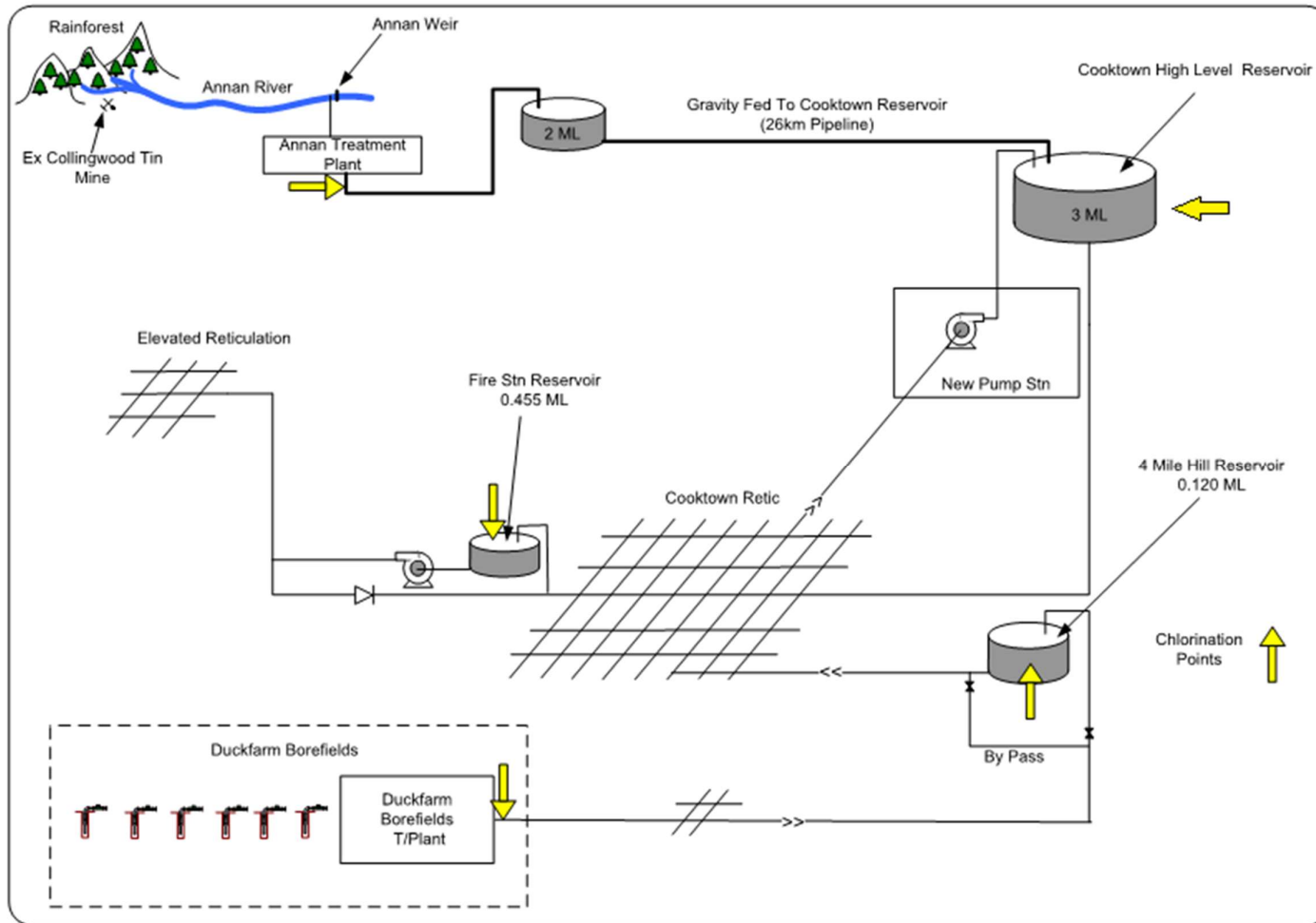


Figure 4 Annan Water Treatment Plant Schematic

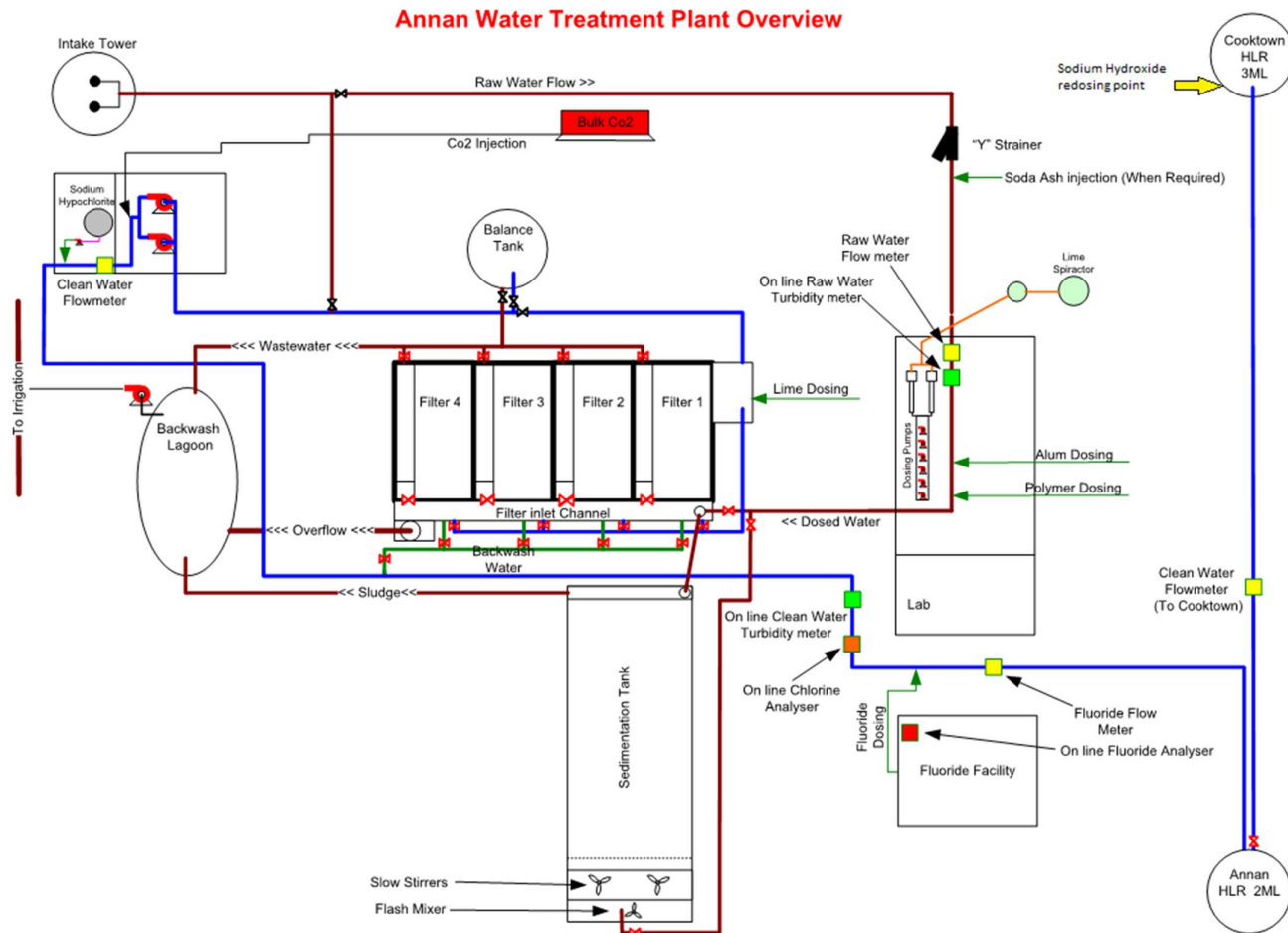


Table 2 Infrastructure Details

| Annan WTP | |
|---|---|
| Raw Water Type | Surface Water |
| % of supply | 100 |
| Reliability | Annan River stopped flowing briefly in 2002-3 during an exceptionally dry period, normally has a good flow all year |
| Water quality issues | High Turbidity levels after storm events |
| Sourcing Infrastructure | Intake in the River upstream of a mass concrete weir with approximately 400ML of impounded water |
| Are there any sources that do not undergo treatment prior to supply? | No |
| Process | Coagulation, Flocculation, Sedimentation, Filtration Chlorination & Fluoridation |
| Design Capacity | 3.6 ML/d |
| Daily flow range | 1.8 ML/d (Wet Season) – 2.3 ML/d (Dry Season) |
| Chemicals added | Soda Ash (if required), Alum, Polymer, Lime, Carbon Dioxide, Sodium Hypochlorite and Sodium Fluoride |
| Standby chemical dosing facilities (Y/N) | Standby dosing pumps for: Soda Ash, Alum, Polymer, Lime and Sodium Fluoride. |
| Water sourced from and % | Water is sourced 100% from the Annan River |
| % of average day demand provided | 100% |
| % of scheme supply | 100% |
| Distribution area supplied | |
| Bypass 1 | Sedimentation can be bypassed, reverting back to Direct Filtration (This would have no impact to final water quality in the dry season) |
| Bypass 2 | Raw water can be pumped direct to the Reservoir, bypassing all treatment other than Chlorination and Fluoridation. |
| Disinfection Annan WTP | |
| Type | Sodium Hypochlorite Dosing |
| Dose rate | Unknown (Dosing to maintain target residual level) |
| Target residual levels | ~1.5 mg/L (subject to temperature ~1.2 in winter) |
| Duty/standby | Yes |
| Dosing arrangements | PLC controlled with feedback from free chlorine residual analyser |
| Alarms | Yes chlorine residual under 0.4mg/L |
| Auto shut-off arrangements | Controlled by PLC via free chlorine residual analyser with control set points, shuts down when Clean Water Pumps Stops |
| Trended on SCADA | Yes |
| Fluoridation Annan WTP | |
| Chemical Type | Sodium Fluoride (Granular) |
| Dose rate | Variable - Flow Paced with Fluoride flow meter |
| Target Dose | 0.71 mg/L |
| Duty/standby | Yes |
| Dosing arrangements | PLC controlled with feedback from on line fluoride analyser |
| Alarms | Operators alerted via the SCADA or touch screens in Fluoridation building of any Fluoridation related Alarms or Warnings. EDAC will phone out as water quality fault if fluoride is below 0.45mg/L or above 1.10mg/L. |

| | |
|--|---|
| Status Display | The fluoride room has a touch screen which has both display and control of the fluoridation equipment, includes all tank levels, valve positions (open/closed), dosing pump flow rates, main water line flow rate, which day tank on duty, which dose pump on duty, the actual dose rate (of Fluoride). Various warnings and prompts are displayed, and require an operator to acknowledge i.e. the operator is alerted when say Day tank 1 has only 25% left in it, it will auto alternate duty to Day tank 2 only if Day tank 2 level is greater than the shutdown level. It will alert the operator when the Day tanks have been alternated and require an operator to acknowledge. The operator can then refill the empty Day tank. All the above information is also available and controlled on the treatment plant SCADA screen. |
| Auto shut-off arrangements | Flow paced with Clean water pumps, controlled by PLC via on line fluoride analyser with control set points, shuts down if fluoride dose reaches a second High / Low set point, shuts down if main water line flow drops below 20 L/s, during a filter backwash, also when Clean Water Pumps Stop Fluoride shuts down if both day tanks are empty, or both dosing pumps fail |
| Fluoride Dose drift Alarm set points | Low – 0.55 mg/L High – 0.85 mg/L |
| Fluoride Dosing Shutdown set points | Low – 0.45 mg/L High – 1.10mg/L |
| Trended on SCADA | Yes |
| Disinfection New Pump Station | |
| Type | Sodium Hypochlorite Dosing |
| Dose rate | Unknown (Dosing to maintain target residual level) |
| Target residual levels | 0.9 mg/L |
| Duty/standby | Yes |
| Dosing arrangements | Used only as a Backup system for High Level Reservoir |
| Alarms | No, Staff on site at least daily |
| Auto shut-off arrangements | Shuts off if zero flow |
| Disinfection Four Mile Reservoir | |
| Type | Sodium Hypochlorite Dosing |
| Dose rate | Unknown |
| Target residual levels | 0.6 mg/L |
| Duty/standby | No |
| Dosing arrangements | Dosing on a timer |
| Alarms | No. Staff on site at least daily |
| Auto shut-off arrangements | Timer |
| Disinfection High Level Reservoir | |
| Type | Sodium Hypochlorite dosing |
| Dose rate | Unknown (Dosing to maintain target residual) |
| Target residual levels | 0.9 mg/L |
| Duty/standby | Yes |
| Dosing arrangements | Chlorine analyser takes reading from recirculation pump and stops and starts dosing pump to maintain residual. |
| Alarms | No (No PLC at present) |
| Auto shut-off arrangements | Dosing pumps shut off when target chlorine residual level is reached. |
| Disinfection Fire Station Reservoir | |
| Type | Sodium Hypochlorite Dosing |
| Dose rate | Unknown (Dosing to maintain target residual level) |

| | |
|---|--|
| Target residual levels | 0.6 mg/L |
| Duty/standby | Yes |
| Dosing arrangements | Reservoir recirculated. Dosing pumps controlled Timer. |
| Alarms | No. Staff on site at least daily. |
| Auto shut-off arrangements | Timer |
| Distribution and Reticulation System | |
| Pipe material | A.C. D.I.,UPVC & Poly |
| Age range | A.C. up to 49 years old All new Water mains installed since 1990 have been UPVC with a few small Poly lines Oldest D.I. is 31 Y.O. |
| Approximate % of total length | A.C. 38.8% D.I. 31.2% UPVC 18.5% Poly 11.5% |
| Areas where potential long detention periods could be expected | 1 Area along Webber Esplanade has the potential for long detention periods |
| Areas where low water pressure (eg < 12 m) could be expected during peak or other demand periods) | No areas of low water pressure |
| Annan Clean Water Reservoir | |
| Capacity (ML) | 2 ML |
| Roofed (Y/N) | Yes |
| Vermin-proof (Y/N) | Yes |
| Runoff directed off roof (Y/N) | Yes |
| Cooktown High Level Reservoir | |
| Capacity (ML) | 3 ML |
| Roofed (Y/N) | Yes |
| Vermin-proof (Y/N) | Yes |
| Runoff directed off roof (Y/N) | Yes |
| 4 Mile Hill Reservoir | |
| Capacity (ML) | 0.120 ML |
| Roofed (Y/N) | Yes |
| Vermin-proof (Y/N) | Yes |
| Runoff directed off roof (Y/N) | Yes |
| Fire Station Reservoir | |
| Capacity (ML) | 0.455 ML |
| Roofed (Y/N) | Yes |
| Vermin-proof (Y/N) | Yes |
| Runoff directed off roof (Y/N) | Yes |

Raw water intake:

A circular concrete intake tower was built in the river bed, and is fitted with 4 intakes (at 4 different levels) on the downstream side of the tower. The two bottom intakes are blanked off. The second intake from the top is shut and the top intake is used as that's where the best water quality is. This intake has a stainless steel Johnson screen. There are 2 x 50 L/s Submersible Flygt Pumps in the tower. These pumps auto alternate if one faults, and also auto alternates between duty & standby.

Soda Ash Dosing:

Soda Ash is used continuously to adjust pH before alum addition. Soda ash also slightly raises the alkalinity of the raw water. There are 2 (duty / standby) soda ash dosing pumps which auto alternate on fault, and time, and the operator can also select the pump to run next. Soda ash is made into an 8% - 16% solution from 25 kg bags, and made up in a 2500 litre tank, this generally lasts for several weeks.

Coagulation/Sedimentation:

An on-line turbidity meter monitors the raw water turbidity, but this is not used for process control. There are 2 alum dosing pumps with 0.25 L/m capacity. These dose at a point about 15m further along than the soda ash dosing. Liquid alum is used as the primary coagulant.

There are duty / standby alum dosing pumps which auto alternate on fault, and time, and the operator can also select the pump to run. Liquid alum is purchased and supplied in 24 tonne lots as a 47% solution, this is transferred to the alum dosing tank and is diluted with water to produce the desired percentage alum solution.

Polymer:

There are 2 duty / standby 0.25 L/m capacity polymer dosing pumps. Polymer is used as a filter aid and is used continuously. The polymer dosing pumps auto alternate on fault, and time, and the operator can also select the pump. Polymer has the option of being injected in the dosing pit or at the end of the sedimentation tank, prior to filtration.

The dosed water passes through static mixers then on to the sedimentation tank. The sedimentation tank is fitted with a flash mixer however to date hasn't been required. The 2 slow stirrers gently agitate the water to strengthen the floc, the water then travels on through the tank where the heavy floc drops out before reaching the end. Sludge is removed from the floor of the sedimentation tank via an MRI Low Profile Hose less Sludge Collector. The sludge is sent to the backwash lagoon and supernatant is not recycled.

Bypass 1: The sedimentation tank can be bypassed. The trigger to initiate the use of this bypass would be a catastrophic failure of the sedimentation tank or normal cleaning and maintenance of the sedimentation tank. The use of this bypass returns the plant back to its original design (a direct filtration plant) and limits the raw water quality that can be treated to less than 25 NTU.

Filtration:

Water leaves the sedimentation tank and enters the bank of 4 filters along the filter inlet channel then through the individual filter inlet boxes. Filters are a dual media (Sand and Anthracite). The filtration process along with most of the processes are fully automated and controlled by a PLC.

At the Annan Treatment plant filter backwashes can be initiated by:

- Operator initiated
- Filter run time, (Operator can set this time)
- Head loss across the filter

Granular media filtration performance can be monitored by sampling the effluent from the filters and checking the turbidity. At the Annan treatment plant there are 4 filter cells all of which have a continuous sample line plumbed to the lab so it's very easy to obtain a grab sample from each / any of the filter cells. Monitoring and trending of the head loss on the SCADA is a valuable tool for the operators as shows how the filters have been running historically and also indicates when a backwash is imminent.

All Filter valves are PLC controlled, pneumatically driven. During a filter cell backwash, the Clean water flow from the filters is reduced by $\frac{1}{4}$ (because 1 cell is off-line (backwashing) to create uniform flows through the plant, the raw water flow is reduced to $\frac{3}{4}$ of the flow rate immediately prior to the backwash, all chemical dosing pumps are reduced proportionally as well. This method maintains the same hydraulic load on the remaining filter cells during a backwash. Only 1 filter cell can backwash at a time, if a second or third requires backwashing then they queue until the previous cell has completed the backwash cycle

Bypass 2: Filter Bypass. The trigger to initiate the use of this bypass would be a catastrophic failure of the filters, and it would have to apply to all the filter cells, as there is the ability to shut down an individual filter cell for maintenance / repairs. This bypass was used initially in stage 1, prior to the construction of the filters. Since the commissioning of the filters, this bypass has never been used. Both bypasses are more a result of future subsequent works rather than designed bypasses.

Lime and CO₂ dosing:

After filtration, the lime solution is added in a chamber that creates turbulence, thus mixing the lime solution well. There are 2 helical rotor lime dosing pumps dosing a saturated lime solution into the filtered water.

Lime is batched by making a lime slurry in the lime slurry tank from 20kg bags. The slurry is transferred to the lime spiractor in operator adjustable increments of both frequency and duration. The lime spiractor is a cone shaped tank, water is added to the slurry from the bottom, at a tangent, to create a swirling motion with the slurry as the water level rises the cone diameter increases and the upward velocity of the solution decreases creating a saturated lime solution, this solution over flows into the saturated solution tank. This tank supplies the solution for the lime dosing pumps, as the tank is depleted a solenoid valve opens to allow more water into the spiractor thus replenishing the saturated solution tank.

The pipeline that exits the filters leads directly to the clean water pumps with a tee off to the balance tank. So if the clean water pumps are stopped then the water simply fills the balance tank until full then shuts down the raw water pumps, alternatively if the clean water pumps are running then the pumps take what is required, this either slowly fills the balance tank, or slowly depletes it. The pumps, raw and clean water, have been sized to produce the same flow rate, however there has been some minor throttling to fine tune the flows. The balance tank level now remaining fairly constant over a pumping cycle. A level sensor on the balance tank controls the starting and stopping of both the raw pumps.

Immediately after the clean water pumps is the injection point for CO₂, this is injected directly into the main through a diffuser, the CO₂ is pressure regulated and a flow rotameter is fitted to show the rate of flow. Carbon dioxide is stored in a 4 tonne cylinder which has to be refrigerated, CO₂ gas is injected prior to the disinfection but after the lime. Lime & CO₂ dosing can be turned off as a whole, selecting this option stops both lime & CO₂.

Lime with the addition of carbon dioxide forms a calcium carbonate lining on the inside of all the concrete reservoirs and the cement lined pipeline to Cooktown, forming a barrier to the otherwise aggressive nature of the water. After the commencement of using water from the Annan River in the early nineties and prior to lime & carbon dioxide dosing, evidence was clearly visible with the degradation of the internal walls of the concrete reservoirs, both at the Annan and in Cooktown. Lime and carbon dioxide dosing has proven to reverse the destruction of the concrete fixtures. Over the years the Annan pipeline has been cut for various reasons and the calcium carbonate lining has been clearly visible.

Disinfection:

Approximately 20 m downstream of the lime the water is disinfected with sodium hypochlorite. Dual duty/standby dosing pumps provides the chlorine dose, which is controlled by a PLC and a chlorine analyser, the chlorine is maintained at the set point level of approximately 1.5 mg/l depending on temperature, with feedback from a chlorine analyser. The chlorine dosing pump is interlocked to run only when either of the clean water pumps are running, and shuts down with the clean water pumps.

Fluoridation:

A further 60m along the pipeline Fluoride is injected, being a brand new purpose built facility it complies with all requirements in the current version of the Water Fluoridation Code of Practice and the *Water Fluoridation Regulation 2008*. Qld Health's audit team routinely perform audits on the facility. The facility aims to dose fluoride at the required rate of 0.71mg/L with auto shutdowns at 0.45 and 1.1 mg/L.

Reticulation:

Treated water is pumped to the Annan High Level Reservoir (at the WTP) from where it water gravity feeds via the 26 km 300 mm DICL pipeline to the Cooktown High Level Reservoir at 50 L/s, in Cooktown, as required via telemetry signals. There are 12 residences connected to the main between the Annan Reservoir and the High Level reservoir. These residences experience daily pressure fluctuations, lower pressure as the Reservoir fills, and higher pressure when the Reservoir is filled. Cook Shire has not received any water pressure complaints from those residences. These residents were required to sign a waiver regarding water pressure when they connected to the pipeline.

The Cooktown Reservoir directly supplies water to the water reticulation system after being re-chlorinated at the High Level Pump Station. Dual pumps are controlled by a chlorine analyser.

Chlorine can be added if required at the New Pump Station. Dual chlorine dosing pumps, are controlled by a PLC and inject a flow paced set dose, the dosing pumps auto alternate on fault, as well as Duty / Standby.

The Fire Station Reservoir is filled from a major water main in the reticulation, and is now only used as the suction storage for the booster pumps which boost the pressure to the elevated reticulation. A non-return valve allows water to pass through to the elevated sites during periods of "Loss of Mains Power".

The Fire Station Reservoir is equipped with a chlorine dosing pump run on a timer.

2.2 Duckfarm Borefields

The Duckfarm Borefields can supply water directly to the 4 Mile Hill Reservoir, supplying a handful of residents on the way. The 4 Mile Hill Reservoir is directly connected to the reticulation, water can be pumped from the 4 Mile Hill Reservoir to the High Level Reservoir through the reticulation, and via the pumps at the New Pump Station. The Borefields have now become a backup supply in the event of a major supply issue from the Annan. The bore fields can produce 0.8 ML of water per day. The switchboard at Leons Bore, Tully Bore and Lovers Bore were replaced. The pumps in the holding tank have been replaced and pumps in the pump shed which pump up to Four Mile Reservoir have been replaced. The Bore Water is chlorinated only. The refurbishment of the aeration system and sand filter was not funded. Funding will continue to be sort to upgrade the aeration and filtration system. Until then, the water supplied is over the ADWG in iron and manganese. Water is currently being used for roads to ensure that the system is used on a regular basis.

When operational, control floats in the 4 Mile Hill Reservoir initiate a start for the Borefields at reaching the pre-set level, this starts all the Bores simultaneously, which fill up the below ground holding tank, upon reaching the required "Start level" the "On duty" submersible pump starts to pump the water to the treated water tank. When the required "Start level" is reached the "On duty" centrifugal lift pump starts to pump the water to the 4 Mile Hill Reservoir until the "Stop Level" is reached.

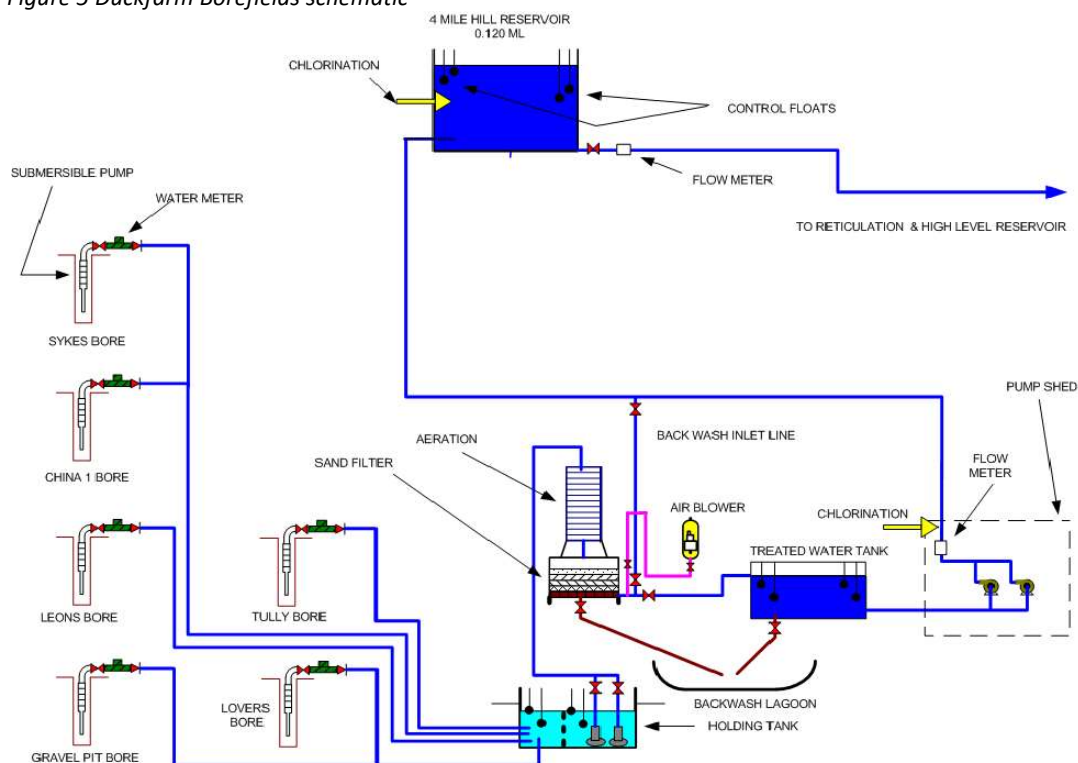
The single hypochlorite dosing pump is interlocked with the centrifugal lift pumps, so that when either of the lift pumps run so does the dosing pump. The centrifugal lift pumps pump at a fixed rate that doesn't vary, as does the dosing pump to produce a downstream chlorine residual of 0.6 mg/l

Upon reaching the "Stop Level" in the 4 Mile Hill Reservoir a signal is transmitted via telemetry to the Borefields which stops all the bores simultaneously, everything else continues to run, as the below ground holding tank becomes depleted of water, the "Stop Level" is reached, stopping the submersible pumps, this in turn then depletes the water level in the treated Water tank as the centrifugal lift pump continues pumping but only until the "Stop Level" is reached in the treated water Tank. With the centrifugal lift pumps stopped the Borefields remain idle until the next Start signal is received. A manual start signal can also initiate a Borefields start up.

The Borefields uses reverse logic (by leaving the process tanks empty until the next start) compared to everything else in the Shire.

Water can be pumped from the 4 Mile Hill Reservoir to the Cooktown High Level Reservoir through the Reticulation mains, as there is no dedicated trunk main from the 4 Mile Hill Reservoir to the New Pump Station. Centrifugal pumps at the "New Pump Station" (Still named "New Pump Station" even though it's nearly 30 years old) lift the water from the reticulation mains to the High Level Reservoir with a level sensor at the 4 Mile Hill Reservoir controlling the Stop / Start functions of the centrifugal pumps at the "New Pump Station". The pumps at the "New Pump Station" have been refurbished.

Figure 5 Duckfarm Borefields schematic



Since the introduction of Fluoride into Cooktown's water we now back supply water from the 4 Mile Hill Reservoir as far as the Borefields to give all the residents fluoridated water. The Borefields supply is not fluoridated, and if used, no fluoride will be provided in the water supply. Four Mile Hill Reservoir fills through the reticulation, and is re-chlorinated as required.

The Cooktown Reticulation Network is a mixture of A.C. (56%), uPVC (27%), and Poly (17%). The Cooktown Reticulation was initially installed in the early 70's and was entirely A.C., this was the normal practice until the early 90s when use of A.C. was discontinued. All new and replacements water main are done using uPVC pipes. The water mains are scoured annually to promote "Healthy mains". Chlorine residual readings are collected from the reticulation network and stored in a database daily.

Table 3 Borefields infrastructure details

| Duckfarm Bores | |
|---|--|
| Duckfarm Borefields | 6 bores at an Av. depth of 50 metres are equipped with Electric submersible pumps. Combined water is Aerated, Sand Filtered and Chlorinated before distribution. |
| Are there any sources that do not undergo treatment prior to supply? | No |
| Process | Chlorination |
| Design Capacity (20 hr operation) | 0.8 ML/d |
| Daily flow range | Limited to 1 ML per day |
| Chemicals added | Sodium Hypochlorite |
| Standby chemical dosing facilities (Y/N) | No |
| Water sourced from and % | Water is sourced 100% from the Borefields |
| % of average day demand provided | 0% |
| % of scheme supply | 0% (Backup Water supply) |
| Distribution area supplied | |
| Bypasses / Variations | No Bypasses |
| Year Bores Sunk | 1982 |
| Bore Casing Size | 150 mm |
| Bore Casing material | Class 12 PVC |
| Sealed to prevent surface water ingress | Yes, All the bore casings are typically 600mm above surface level & encased in concrete preventing surface water ingress |
| Sealed to prevent vermin (frogs / snakes etc.) from entering bore | Yes, All bores sealed to prevent vermin (frogs / snakes etc.) from entering the bore |
| Disinfection Duckfarm Borefields | |
| Location | Borefields Pump Room |
| Type | Sodium Hypochlorite Dosing |
| Dose rate | Unknown (Dosing to maintain target residual level) |
| Target residual levels | 0.6 mg/L |
| Duty/standby | No |
| Dosing arrangements | Interlocked with Clean Water Pumps |
| Alarms | No |
| Auto shut-off arrangements | Shuts down when Clean Water Pumps Stop |
| Disinfection Four Mile Hill Reservoir | |
| Location | 4 Mile Hill chlorinator Shed |
| Type | Sodium Hypochlorite Dosing |
| Dose rate | Unknown (Dosing to maintain target residual level) |
| Target residual levels | 0.6 mg/L |
| Duty/standby | No |
| Dosing arrangements | A small maintenance dose is added at this site to maintain the chlorine residual. The dosing pump is controlled via 24 Hr programmable timer Typically set at 15 minutes @ 8Hr intervals |
| Alarms | No, Staff on site minimum daily, usually more frequently |
| Auto shut-off arrangements | Shuts down when timer is off |

3 RISK ASSESSMENT

3.1 Cooktown Mitigated Risk Assessment

Following the hazard identification and unmitigated risk assessment detailed in the overarching plan, the Cooktown Scheme risk assessment was undertaken, following the same methodology. Individual process failures were considered, and the mitigated risks calculated. The risk assessment is presented below.

| Cooktown Water | | | | | | | | | | | | | |
|----------------|--------------------------------------|----------------------------------|------------------|----------------------------|-------------------------------------|--------------|------------|----------|-------------|--|------------------------------|-----------|-----------|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| Catchment | Animals in catchment | bacteria and virus | Extreme 20 | disinfection | coagulation filtration | Catastrophic | Rare | Medium 6 | Certain | considered as whole of treatment in absence of failure | | | |
| Catchment | Present in catchment - animals | protozoa | Extreme 20 | filtration | coagulation | Catastrophic | Rare | Medium 6 | Confident | considered as whole of treatment in absence of failure | | | |
| Catchment | Annan stops flowing, and algal bloom | taste and odour | Medium 8 | coagulation/ filtration | | Moderate | Rare | Low 3 | Reliable | doesn't happen every year, but can then be present for weeks at a time | | | |
| Bores | Ingress into bore | bacteria and virus | Extreme 20 | disinfection | borehead sealed | Catastrophic | Rare | Medium 6 | Certain | Backup supply rarely used. Inspection program every six months. | | | |
| Bores | Ingress into bore | protozoa | Extreme 20 | borehead sealed | Inspection program every six months | Catastrophic | Rare | Medium 6 | Confident | Backup supply rarely used. | | | |

| Cooktown Water | | | | | | | | | | | | | |
|----------------|--------------------------|----------------------------------|------------------|---|--|-------------|------------|----------|-------------|--|------------------------------|---|---|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| Bores | Bore switchboard failure | failure of supply | High 10 | | | Major | Unlikely | Medium 8 | Reliable | Backup supply, but could be required in Disaster. 6 separate bores | | Reinstate Borefields for emergency supply Stage 2 (Funding dependent) | Reinstate Borefields for emergency supply Stage 2 (Funding dependent) |
| Bores | Bore pump failure | Failure of supply | High 10 | Multiple bores, would still be able to supply | | Major | Rare | Medium 5 | Certain | | | | |
| Raw Water Feed | Raw water main break | Failure of supply | High 10 | 5 ML in treated water reservoirs two days' supply | mains break procedure WS 0002 | Moderate | Rare | Low 3 | Confident | Crews available to fix critical issues | | | |
| Raw Water Feed | Raw water pump failure | Failure of supply | High 10 | 5 ML in treated water reservoirs – two days' supply | Duty/duty standby | Major | Rare | Medium 5 | Certain | Contract with Xylem to service pumps bi-annually. 3 pumps onsite | | | |
| Raw Water Feed | Low raw water hardness | Corrosive water | High 15 | Addition of lime | | Moderate | Unlikely | Medium 6 | | | | | |
| Coagulation | Under dose alum | Protozoa, turbidity | Extreme 20 | coagulation | Sedimentation basin monitoring, EDAC alarm on NTU over 15 from Sed basin. Filtration | Minor | Possible | Medium 6 | Confident | Plant run when operators on site. SCADA | | | |
| Coagulation | Overdose alum | Aluminium | Medium 6 | Sed. tank monitoring | EDAC alarm on NTU over 15 | Minor | Possible | Medium 6 | Confident | Plant run when | | | |

| Cooktown Water | | | | | | | | | | | | | |
|----------------|---------------------------------|----------------------------------|------------------|---|--|--------------|------------|----------|-------------|---|------------------------------|-----------|-----------|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| | | | | | from Sed basin. Filtration | | | | | operators on site. SCADA | | | |
| Coagulation | Poor floc due to low alkalinity | Protozoa | Extreme 20 | soda ash dosing when required | Filters still pick up floc | Major | Unlikely | Medium 8 | | SCADA alarm for combined turbidity from filters. Individual filter turbidity done daily | | | |
| Coagulation | Bypass | Protozoa | Extreme 20 | bypass not used in normal operations | direct filtration | Catastrophic | Rare | Medium 6 | | Requires manual opening of bypass valves. maintenance not done in wet season | | | |
| Filtration | Filter breakthrough | Protozoa | Extreme 20 | combined filtrate monitored on SCADA continuously, daily checks | Combined filtrate will ring EDAC above 1.5NTU; Filter media replaced in 2017 | Major | Unlikely | Medium 8 | Reliable | SCADA monitoring and alarms through auto dialler. EDAC alarm on Sed. basin lowers the risk. | | | |
| Filtration | Filter breakthrough | turbidity | Medium 6 | continuous clarifier monitoring | EDAC alarm on combined filters | Minor | Possible | Medium 6 | Confident | | | | |
| Filtration | Asset ageing | System failure | Extreme 20 | Maintenance | Capital renewals as required | Catastrophic | Rare | Medium 6 | Estimate | Filters have been recoated internally to prevent concrete degradation | | | |

| Cooktown Water | | | | | | | | | | | | | |
|----------------|---|----------------------------------|------------------|--|---|---------------|------------|----------|-------------|---|--|-----------|-----------|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| | | | | | | | | | | and media replaced | | | |
| Disinfection | Overdose | Chlorine | High 15 | Daily checks at WTP and Reservoirs. | EDAC alarm in place for high chlorine over 2.5mg/L | Moderate | Rare | Low 3 | Confident | SCADA monitoring, and daily monitoring at plant, 25 km of pipeline, pumps would struggle to reach 5 mg/L. | | | |
| Disinfection | Insufficient dose | bacteria/virus | Extreme 25 | Daily checks at WTP and Reservoirs. Coagulation and filtration at WTP. | EDAC alarm in place for low chlorine under 0.8mg/L | Major | Unlikely | Medium 8 | Reliable | Duty/Standby pumps available with automatic change over | | | |
| Disinfection | Ineffective disinfection due to turbidity | bacteria | High 10 | Disinfection, re-dosing at High level reservoir in Cooktown | Filtration. EDAC alarms on Sedimentation basin and final water. | Major | Unlikely | Medium 8 | Confident | | | | |
| Disinfection | Chemical breakdown | chlorate | High 12 | Chlorate and THM sampling in reticulation system | | Moderate | Unlikely | Medium 6 | Unreliable | 4 years of data with 1 exceedance | If chlorate is found, investigate solutions. | | |
| Fluoridation | Under dose fluoride | fluoride | Low 3 | daily checks | | Insignificant | Unlikely | Low 2 | Confident | Under dose is an issue under Fluoridation Act, but not a public health issue | | | |

| Cooktown Water | | | | | | | | | | | | | |
|-----------------------------------|--|----------------------------------|------------------|---|--|---------------|------------|----------|-------------|---|---|--|--|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| Fluoridation | Overdose fluoride | fluoride | High 12 | fluoride interlocks, auto shutdown, | Daily monitoring | Moderate | Rare | Low 3 | Reliable | interlocks, and design makes this nearly impossible | | | |
| Treated water storage/ Reservoirs | Ingress into reservoirs | bacteria/virus | Extreme 20 | Integrity and sealing | Residual chlorine. Four mile reservoir is new. | Catastrophic | Rare | Medium 6 | Confident | No recorded ingress into reservoirs | Funding secured to replace High Level Reservoir roof | | |
| Treated water storage/ Reservoirs | Ingress into reservoirs | Protozoa | Extreme 20 | Integrity and sealing | Fire station reservoir has been relined. | Catastrophic | Rare | Medium 6 | Reliable | No recorded ingress into reservoirs | | | |
| Treated water storage/ Reservoirs | Ingress of amoeba | amoeba | High 12 | Integrity and sealing | Residual chlorine | Major | Rare | Medium 5 | Reliable | | | | |
| Reticulation | Ingress of contaminated water / mains breaks | bacteria/virus | Extreme 20 | network pressure, residual disinfection | mains break procedure WS 0002; Low chlorine flushing procedure WS006 | Major | Unlikely | Medium 8 | Confident | | Funding secured to replace 80mm AC water main in Helen Street | On-going funding required to replace existing failing 80mm AC. | On-going funding required to replace existing failing 80mm AC. |
| Reticulation | Ingress of contaminated water | protozoa | Extreme 20 | network pressure | mains break procedure WS 0002 | Major | Unlikely | Medium 8 | Reliable | | | | |
| Reticulation | biofilm growth | opportunistic pathogens | Medium 6 | Flushing program and SOP for flushing on low residual | | Major | Rare | Medium 5 | Reliable | | | | |
| Reticulation | change in flow rate, reservoir run low, disturbing | turbidity | Medium 6 | mains break procedure WS 0002, pressure constant | | Insignificant | Possible | Low 3 | Confident | | | | |

| Cooktown Water | | | | | | | | | | | | | |
|----------------|---|----------------------------------|------------------|---|---|--------------|------------|----------|-------------|---|------------------------------|------------------------------|----------------------------|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| | sediment in pipe | | | | | | | | | | | | |
| Reticulation | Failure of storage capacity | loss of supply | High 15 | restrictions can be imposed to manage supply | | Major | Unlikely | Medium 8 | Reliable | 5 ML in treated water reservoirs - two days supply. | | Borefields supply as back up | |
| Reticulation | turbidity from resuspending lime in reservoir | turbidity | Medium 6 | Bi-annual reservoir clean | minimum operating level | Minor | Unlikely | Low 4 | Confident | | | | |
| Reticulation | long water age | Disinfection By-products | Medium 9 | Water age is two days in dry season and three in wet season | Coagulation and filtration to remove organic matter before disinfection | Moderate | Rare | Low 3 | Confident | One exceedance in 4 years of sampling | | | |
| Reticulation | Backflow | Protozoa | Extreme 20 | System integrity. Backflow prevention on meters. | | Catastrophic | Rare | Medium 6 | Estimate | Taggle meters investigated and not currently economically viable for Cook Shire | Replace meters at 15 years | Replace meters at 15 years | Replace meters at 15 years |
| Reticulation | Ageing hydrants & valves | Infrastructure issues | High 15 | system maintenance | | Moderate | Possible | Medium 9 | Reliable | Valve and hydrants maintenance and replacement as required | | | |

| Cooktown Water | | | | | | | | | | | | | |
|----------------|-----------------|----------------------------------|------------------|---|--|--------------|------------|----------|-------------|--|---|---|---------------------------------|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| System Wide | Power failure | Failure of supply | High 15 | Generator at Annan can produce water, mobile generators can be used for re-chlorination | | Catastrophic | Rare | Medium 6 | Confident | | | | |
| System Wide | WTP Fire | Failure of supply | Medium 6 | Activate DMP. Fire breaks around Annan WTP | | Catastrophic | Rare | Medium 6 | Reliable | | | | |
| System Wide | Drought | Failure of supply | High 10 | Restrictions leading to Wet season if supply low. | Weir has stopped overflowing twice in 33 years. | Catastrophic | Rare | Medium 6 | Reliable | | | | |
| System Wide | Flood | Failure of supply | High 10 | Generally only impacts raw water quality | Coagulation, flocculation, sed basin and filtration. | Catastrophic | Rare | Medium 6 | Reliable | | | | |
| System Wide | Cyclone | Failure of supply | High 15 | DMP; Cyclone preparation procedure WS0032. | | Catastrophic | Rare | Medium 6 | Reliable | Borefields can supply emergency water | Sort funding for Stage 2 – Borefields upgrade | Sort funding for Stage 2 – Borefields upgrade | |
| System Wide | operator error | any | High 12 | training, experienced operators, mentoring | All current operators have Cert III in water operations and new staff are currently doing a Cert III | Major | Unlikely | Medium 8 | Estimate | All current operators have Cert III and over 3 years of experience | On-going training for new staff | On-going training for new staff | On-going training for new staff |

| Cooktown Water | | | | | | | | | | | | | |
|----------------|-----------------|----------------------------------|------------------|----------------------------|--|-------------|------------|----------|-------------|----------|------------------------------|-----------|-----------|
| Process Step | Hazardous Event | Hazards managed by same barriers | Unmitigated Risk | Primary preventive measure | Other Preventive Measures | Mitigated | | | Uncertainty | Comments | Risk Management Improvements | | |
| | | | | | | Consequence | Likelihood | Risk | | | 2022/2023 | 2023/2024 | 2024/2025 |
| System Wide | Cybersecurity | Cyber attack | High 12 | Gateway software | Anti-virus and threat detection software | Major | Unlikely | Medium 8 | Reliable | | | | |

3.2 Cooktown Risk Management Improvement Plan

Table 4 Coen Risk Management Improvement Plan

| Process Step/Component | Hazard | Risk Management Improvements | Priority | Responsible Person | Year |
|------------------------|--------------------------|---|----------------|--|---|
| Bores | Bore switchboard failure | <ul style="list-style-type: none"> Stage 1 of the Borefields upgrade has been completed. Stage 1 involved the upgrade of the switchboard at Leons Bore, Tully Bore and Lovers Bore. Stage 2 will involve upgrade of filter facilities at Leons Bore, switchboard upgrades for the remaining bores and pre-chlorination to remove iron and manganese. | High | Manager and Team Leader Water and Wastewater | 2023/2024 Funding dependant |
| Reticulation | Chlorates | <ul style="list-style-type: none"> One exceedance in 4 years of sampling. This is believed to have been caused by using old chlorine in a spray bottle to sterilize tap as chlorates samples were taken the same time as the E. coli samples. Three samples were taken in the reticulation system and the other two | Low (on-going) | Manager Water and Wastewater | Sampling on-going. See chlorate Management Plan |

| | | | | | |
|-----------------------|---|---|----------------|---|---|
| | | were considerably under the interim value. | | | |
| Reticulation | Ingress into treated reservoir. Bacteria and viruses. | <ul style="list-style-type: none"> • Four mile reservoir has been replaced. • Fire station reservoir has been relined and roof replaced 7 years ago. • Annan reservoir and roof are in good condition. • High Level Reservoir rood needs replacing. | High | Manager Water and Wastewater/Buildings and Facilities Manager | 2022/2023 Funding secured to replace reservoir roof |
| Reticulation | Ingress into water mains. Bacteria and viruses. | <ul style="list-style-type: none"> • On-going program to replace 80 mm AC water main in Cooktown. • Funding secured to replace a section of water main on Helen Street from Furneaux Street to Hogg Street | High | Manager and Team Leader Water and Wastewater | 2022/2023 Funding secured to replace water main |
| Reticulation/Backflow | Protozoa | <ul style="list-style-type: none"> • Replace water meters when they reach 15 years of age | Low – on-going | Manager and Team Leader Water and Wastewater | On-going each year |
| System Wide | Operator error | <ul style="list-style-type: none"> • Ongoing Certificate III training for staff • Some new staff have done micro-credentials course through Qldwater • Certificate III in water operations is organized for October 2022 with other FNQ councils. • Currently, all operators are ticketed as well as 5 other members of the team. | Low | Manager and Team Leader Water and Wastewater | 2022/2023 |

3.3 Cybersecurity

The Cook Shire Council's network is set up to detect cybersecurity breaches. The breach is identified through the internal network security monitoring tools which includes gateways and anti-virus threat detection.

In the instance of a cybersecurity attack that gets through, the Council IT department would try to detect its origin, look at removing the computer from the network, restore information from backups.

To date, there have been no detectable cyber-attacks on our SCADA systems in Council

Issues that needs to be addressed in the cyber security space include: separate log in for individual employees when logging onto the SCADA system and the end of support for Windows 7 which will force Council to migrate SCADA control software to Windows 10 operating system.

All cyber security incidents/breaches are reported to the QGCIO. The details for the QGCIO are:

Queensland Government Information Security Virtual Response Team (QGISVRT).

Phone: 07 3215 3951

Email: ggisvrt@qld.gov.au

Website: www.qgcio.qld.gov.au

3.4 Outcome of recent incidents

Recent incidents for the Cooktown Water Scheme from 01 January 2020 to 31 March 2022.

Table 5 Recent water quality incidents

| Date sample taken | Place | Parameter | Concentration | Action Plan |
|-------------------|-----------------------|-----------|---------------|---|
| 12 July 2021 | Mobil Service Station | Chlorate | 1.36 mg/L | Use alcohol wipes or take chlorate sample before spraying tap with chlorine for disinfection. |

3.5 Chlorate Management Plan

The chlorate management plan below is based on the qldwater Chlorate Fact Sheet – Managing Chlorate Residuals.

Table 6 Chlorate Management Plan

| Potential mitigation action | Action | Future Action |
|--|---|---------------|
| Reduce age of chlorine | | |
| Bulk chlorine is delivered to the Annan WTP | Annan operators perform a chlorine strength and a pH test on the delivered chlorine. | Continue |
| Work with supplier to reduce chlorate in source material | Cooktown does not have high chlorate levels, therefore, it is assumed that the bulk supply does not have high levels of chlorate. | No action |





| | | |
|---|--|-------------|
| Work with supplier to minimise the time from manufacture to delivery and use | Cooktown is a remote community in Cape York. This would be difficult to achieve. | No action |
| Increase turn-over/delivery of hypochlorite | Cooktown is a remote community in Cape York. This would be difficult to achieve. | No action |
| Replace oversized tanks | The current tank size is sufficient and has excess for the times when the tankers cannot get to Cooktown in the wet season. | No action |
| Reduce rate of chlorate formation prior to use | | |
| Dilute stock concentrations | Bulk solution is not diluted. Do not have space to dilute bulk solution. | No action |
| Store solution in cool area and out of direct sunlight | Cooktown chlorination shed is well ventilated and the storage tanks are out of direct sunlight. | No action |
| Control the pH of stored hypochlorite solutions at pH 11-13, even after dilution | Action: This option will be investigated. | Investigate |
| Rinse sodium hypochlorite storage tanks between refills | When chlorine levels are low. Chlorine can be pumped into one tank and the other two tanks can be rinsed out. | Continue |
| Ensure processes and maintenance are optimized | | |
| Optimise the chlorination process to avoid high doses of chlorine | Set points for Chlorine disinfection levels in Cooktown is between 1.2 and 1.5mg/L. This cannot be lower and still maintain disinfection to the end of the mains. | No action |
| Optimize the coagulation, flocculation, sedimentation, filtration processes to reduce chlorine demand | Cooktown Annan WTP produces water that 0.02 NTU turbidity for most of the year. | No action |
| Reduce chlorine demand of reservoirs and networks caused by biofilm and sediment | Cooktown reservoirs are cleaned every when required but generally every two years. Water mains are flushed once a year. The water team does not have the capacity to increase the frequency of these options. | No action |
| Explore alternative disinfection options | | |
| Converting to disinfection using chlorine gas | This option is considered too dangerous. Qldwater Disinfection Options for Water Service Providers Guidance Paper lists chlorine gas as high risk for very small remote places. | No action |
| Convert to onsite generation of chlorine | Cooktown Annan WTP would require too much chlorine to be generated. As the chlorate issue is not bad in Cooktown water, this is considered not an option at the moment. | No action |
| Additional Council Actions | | |
| Chlorate samples taken every three months | Sampling includes E. coli and therefore the tap is sterilized before samples are taken. Staff have two options. Option 1 is the use of alcohol wipes to sterilize the tap. Samples can then be taken (including chlorate) or Option 2 is to take the chlorate sample, then sterilize the tap with liquid chlorine and then take the E. coli sample last. | Continue |
| Chlorate detected | If chlorate is detected, the regulator and QH will be notified | Continue |




| | | |
|--|---|----------|
| Chlorate detected in two consecutive samples | If chlorate is detected in two consecutive samples then a “do not consume” notice will be discussed with QH. This is considered a long-term exceedance. | Continue |
|--|---|----------|

4 OPERATIONAL PROCEDURES

Operational limits for the Annan WTP are listed below:

Table 7 Operational Limits used by operators/ SCADA.

| Process Step / Location in System | Parameter | Operational Monitoring | Target Range | Monitoring Frequency | Operator Intervention Range | Report to Supervisor Range | Corrective Actions/ Comments |
|---|----------------|------------------------|---|----------------------|----------------------------------|-------------------------------|--|
| Treatment Plant Final Filtered Water | pH | Y |  <p><6.6 and > 8.4 <6.6 and >8.4 6.6 – 7.6</p> | Daily | <6.6 – >8.4 | <6.6 or >8.4 | <ul style="list-style-type: none"> pH above 8.4 – check lime dosing equipment and slurry levels. Check CO₂ dosing system as malfunction of this system will cause pH to rise. pH below 6.6 – check lime dosing equipment and slurry levels. Malfunction of lime system will cause the pH to decrease. Lime and CO₂ dosing can be disabled on the SCADA. |
| | Alkalinity | Y | – | Generally Daily | - | - | <ul style="list-style-type: none"> Coagulation with Alum is best with 0.45 mg/L of alkalinity / mg/L of Alum. Operator to maintain this ratio with the addition of Soda Ash. Natural alkalinity is generally <12mg/L |
| | Turbidity | Y |  <p>> 2 0.3 – 1 NTU <0.2 NTU</p> | Daily | >0.2 | >3 NTU | <ul style="list-style-type: none"> If turbidity is over 0.2 NTU, chemical dosing may not be correct. Corrective action include: <ul style="list-style-type: none"> check alum pump, check dose rate, perform jar testing reset plant to new dose if required retest turbidity. Plant will shut down at 2 NTU |
| | Colour | Y |  <p>> 12.Hu 2 – 12 Hu <2 Hu</p> | Daily | 0 – 12 Hu | >12 Hu | <ul style="list-style-type: none"> Chemical Dosing not correct / Coagulation pH not at optimum point (5.8-6) perform jar testing to determine correct chemical doses, reset plant to new dose, retest Colour |
| | Total Hardness | Y |  <p>>60 mg/L as CaCO₃ >55 mg/L as CaCO₃ 35-55 mg/L as CaCO₃</p> | Generally Daily | 0 – 60 mg/L as CaCO ₃ | >60 mg/L as CaCO ₃ | <ul style="list-style-type: none"> Lime and CO₂ added to form calcium carbonate lining on the cement reservoir and the cement lined pipeline to town. Can be turned off |

| Process Step / Location in System | Parameter | Operational Monitoring | Target Range | Monitoring Frequency | Operator Intervention Range | Report to Supervisor Range | Corrective Actions/ Comments |
|-----------------------------------|---------------------|------------------------|---|--------------------------------------|---------------------------------|----------------------------|---|
| | | | | | | | completely for short periods. No additional benefit with levels above 60 mg/L as CaCO ₃ |
| | Chlorine - Residual | Y |  <0.4 >3mg/L 0.4 – 0.6 and 2.5 mg/L 0.6 -1.8 mg/L | Daily in laboratory. Online analyser | <0.6 and >2.5 mg/L | <0.4 and >3 mg/L | <ul style="list-style-type: none"> If chlorine is above 2.5mg/L - Check operation of Chlorine dosing equipment. Check chlorine analyser is reading accurately using hand held analyser. Decrease chlorine dose as chlorine may have been added without dilution. If chlorine is below 0.4mg/L - Check operation of chlorine dosing equipment, ensure no air bubbles in chlorine line. Check chlorine tank levels to ensure sufficiently chlorine. Check chlorine analyser using hand held unit. Increase chlorine dose. |
| | Aluminium | Y |  >0.15 mg/L 0.05 - 0.15 mg/L 0.0 -0.05 mg/L | Weekdays | 0 – 0.15 mg/L | >0.15 mg/L | <ul style="list-style-type: none"> Chemical Dosing not correct / Coagulation pH not at optimum point (5.8-6) perform jar testing to determine correct chemical doses, reset plant to new dose, retest Aluminium |
| | Fluoride* | Y |  >0.9 mg/L >0.6 – 0.8 mg/L 0.68 mg - 0.72 mg/L | Daily | >0.6 – 0.68 and 0.72 - 0.9 mg/L | <0.6 and >0.9 mg/L | <ul style="list-style-type: none"> Check operation of Fluoride dosing equipment Check Fluoride Day Tank Levels Check Fluoride analyser operation Check online analyser against benchtop analyser Check Fluoride Maintenance schedule Increase / Decrease dose rate |

Documented procedures, as listed below.

Table 8 Formal documented procedures used by CSC

| Number | Documented Procedure Name | Date of last revision | Area |
|---------------|---|------------------------------|--------------|
| WS 0001 | Safe Handling of Sodium Hypochlorite | 2021 | All |
| WS 0002 | Water Main Repairs | 2021 | Reticulation |
| WS 0003 | DWQMP Annual Report Creation | 2021 | Admin |
| WS 0004 | SWIM Annual Report Creation | 2021 | Admin |
| WS 0005 | E. Coli Detection Reporting | 2021 | Admin |
| WS 0006 | Water Mains Flushing and flushing for Low reticulation free chlorine residual | 2021 | Reticulation |
| WS 0007 | Water Reservoir Cleaning | 2021 | Reticulation |
| WS 0008 | Water Sampling | 2021 | Reticulation |
| WS 0009 | Water Testing Coliforms & E.coli Analysis | 2021 | Annan Lab |
| WS 0010 | Water Service - New Installation | 2021 | Reticulation |
| WS 0011 | Water Mains - New Installation | 2021 | Reticulation |
| WS 0012 | CIP Procedure Laura | 2021 | Treatment |
| WS 0013 | Water Service Repairs | 2021 | Reticulation |
| WS 0014 | Operation Procedure for Lakeland WTP | 2021 | Reticulation |
| WS 0015 | Chlorine Analysers Maintenance Procedure | 2021 | Treatment |
| WS 0016 | Jar Testing Procedure | 2021 | Treatment |
| WS 0017 | Incident Notification | 2021 | Admin |
| WS 0018 | Coagulation & Flocculation | 2021 | Treatment |
| WS 0019 | Flow meter Calibration | 2021 | Admin |
| WS 0020 | Working around sewage | 2021 | Sewage |
| WS 0021 | High Pressure Sewer Cleaning | 2021 | Sewage |
| WS 0022 | Troubleshooting DAF Plant Coen | 2021 | Treatment |
| WS 0023 | Running the Coen Bore field | 2021 | Treatment |

| | | | |
|---------|--|------|------------------------|
| WS 0024 | Recharging the Coen Bores | 2021 | Treatment |
| WS 0025 | Using Hydrochloric Acid (Splash Park) | 2021 | Reticulation |
| WS 0026 | Wastewater Sampling at the Coen STP (NATA lab) | 2021 | Sewage |
| WS 0027 | Cleaning Baskets | 2021 | Sewage |
| WS 0028 | Dealing with high flow at the Cooktown STP | 2021 | Sewage |
| WS 0029 | Lakeland WTP Generator | 2021 | Treatment |
| WS 0030 | Cooktown STP Generator | 2021 | Sewage |
| WS 0031 | Detection of a chemical parameter above ADWG | 2021 | Admin |
| WS 0032 | Splash Park Procedure | 2021 | Reticulation |
| WS 0033 | Cyclone Preparation procedure - Lakeland, Laura and Cooktown (Using bore fields) | 2021 | Reticulation/Treatment |
| WS 0034 | Cyclone Preparation procedure - Lakeland, Laura and Cooktown (not using the bore fields) | 2021 | Reticulation/Treatment |
| WS 0035 | Cyclone Preparation procedure - Coen | 2021 | Reticulation/Treatment |
| WS 0036 | Procedure in the event of environmental Incident | 2021 | Sewage |
| WS 0037 | Boiled water alert (Media coordinator) | 2021 | Media liaison |
| WS 0038 | Fire Service configuration and metering procedure | 2021 | Admin and Reticulation |
| WS 0039 | E. coli analysis using Idexx | 2021 | Annan and Coen WTPs |
| WS 0040 | High Level new chlorine analyser maintenance at the High Level Reservoir | 2021 | Reticulation |
| WS 0041 | Power Outage at the Cooktown STP | 2021 | Cooktown Sewage |
| WS 0042 | Pressure Decay Test Coen WTP | 2021 | Coen WTP |
| WS 0043 | Pressure Decay Test Laura WTP | 2021 | Laura WTP |
| WS 0044 | Lock out, tag out procedure | 2021 | All |
| WS 0045 | Chemical Batching – Soda Ash – Annan WTP | 2021 | Annan WTP |
| WS 0046 | Chemical Batching – Lime – Annan WTP | 2021 | Annan WTP |
| WS 0047 | Chemical Batching – Alum – Annan WTP | 2021 | Annan WTP |
| WS 048 | Running the Annan Generator | 2021 | Annan WTP |

| | | | |
|---------|---|------|-----------------------------------|
| WS 0049 | Activating bypass of two filters during | 2021 | Annan WTP |
| WS 0050 | Sludge removal from the Annan sedimentation basin | 2021 | Annan WTP |
| WS 0051 | Chemical Batching – Poly – Annan WTP | 2021 | Annan WTP |
| WS 0052 | Run Annan WTP on 2 filters | 2021 | Annan WTP |
| WS 0053 | Change or modify ABB drawers at Cooktown STP | 2021 | Cooktown STP |
| WS 0054 | Water meter reading | 2021 | Reticulation/Rates |
| WS 0055 | Sodium Hypochlorite concentration test | 2021 | Annan WTP |
| WS 0056 | Annan Water Treatment Plant – Water testing procedure | 2021 | Annan WTP |
| WS 0057 | Water sampling process for One Drive | 2021 | Reticulation and Treatment Plants |
| WS 0058 | Clean Y strainer | 2021 | Annan WTP |
| WS 0059 | Bore Flushing | 2021 | Bores |
| WS 0060 | Septic waste disposal at the Cooktown STP | 2021 | Cooktown STP |
| WS0061 | DAF Maintenance Procedure | 2021 | Coen WTP |
| WS 0062 | Calibrate 4670 Turbidity meter | 2021 | Water Treatment Plants |

5 OPERATIONAL AND VERIFICATION MONITORING

Operational monitoring is the monitoring undertaken by CSC to ensure that the water treatment barriers are operating effectively. This monitoring provides confidence that we are producing safe water. Operational monitoring is conducted by the WTP operators. Where any value exceeds the ADWG health guideline in treated or reticulated water, the Manager Water and Wastewater is immediately informed – this initiates a Medium level incident.

Verification monitoring is undertaken to ensure that the water that we supplied to our customers did meet the ADWG health guideline values. *E coli* sampling is predominantly internal, and all other monitoring is undertaken externally. Certificates of analysis are reviewed immediately upon receipt, and if a value exceeds the ADWG Health Guideline value, the Manager Water and Wastewater is informed, and the incident and emergency response activated (this is defined as a Medium level incident). Verification monitoring data is reported in our annual report.

5.1 Sampling Locations

Operational monitoring occurs at a number of steps through the WTP process, and these are identified in the tables that follow.

Additionally, there are sample locations for both operational and verification monitoring that are located at reservoirs and in the reticulation network. These are detailed below.

Table 9 Reticulation sample locations

| Sample Location Name | Street Name | Site Chosen Because | GPS Coordinates * |
|-----------------------------------|-----------------------|---------------------------------------|--------------------------------|
| Mobil Service Station | Endeavour Valley Road | Towards the end of the line. | 15°28'21.81"S - 145°13'13.98"E |
| Powder Magazine | Webber Esplanade | Towards the end of the line. | 15°27'27.49"S - 145°15'14.33"E |
| Lions Park | Charlotte St | Ease of access | 15°27'51.65"S - 145°15'2.91"E |
| Cooktown Library | Helen St | Centrally located in Residential area | 15°28'16.08"S - 145°14'57.80"E |
| Simmo's | Furneaux St | Residential area | 15°28'13.02"S - 145°15'22.46"E |
| Water Depot | Boundary St | Towards the end of the line. | 15°28'29.80"S - 145°15'29.80"E |
| Cemetery | Charlotte | Ease of access | 15°28'38.90"S - 145°14'30.40"E |
| Cooktown Hospital | Hope St | Close to Hospital & Medical Services | 15°28'40.87"S - 145°14'58.82"E |
| Cooktown Kindergarten | Charles St | Close to Kindergarten and Schools | 15°28'52.40"S - 145°15'10.27"E |
| Royce's Paddock | Ida St | Towards the end of the line. | 15°28'51.64"S - 145°15'31.98"E |
| Ambrose old Service Racecourse Rd | Racecourse Rd | Centrally located in Residential area | 15°28'51.85"S - 145°14'22.21"E |
| Peninsular Pump Station | Howard St | Towards the end of the line. | 15°28'34.25"S - 145°15'26.40"E |

- * GPS co-ordinates extracted from Google Earth

The above sample locations give a good cross section of the town including the dead end areas as shown in the figure below.

Figure 6 Reticulation sampling locations



Table 10 Operational/Verification monitoring tables

| Process Step / Location in System | Parameter | Sampling | | | Is this sample Verified by a NATA registered Lab | Operational Monitoring Comments |
|-----------------------------------|--|----------------------------------|--------------|------------------|--|---|
| | | Location | Frequency | Type | | |
| Treatment Plant Raw water | pH | Annan WTP Lab | Daily | Grab | Y | Analysed by Cook Shire Council staff at the Annan WTP. Verified quarterly by a NATA certified lab |
| | Alkalinity | Annan WTP Lab | Daily | Grab | Y | |
| | Turbidity | Annan WTP Lab | Daily | Grab | Y | |
| | Colour | Annan WTP Lab | Daily | Grab | Y | |
| | Electrical Conductivity | Annan WTP Lab | Daily | Grab | Y | |
| | Total Hardness | Annan WTP Lab | Weekdays | Grab | Y | |
| | Fluoride | Annan WTP Lab | Monthly | Grab | N | Analysed by Cook Shire Council staff at the Annan WTP |
| | Turbidity | Annan WTP Lab | Continuous | On-line analyser | N | |
| | pH | Annan WTP Lab | Continuous | On-line analyser | N | |
| E. coli | Annan WTP Lab | Weekly | Grab | N | | |
| Treatment Plant Raw water | Physical / Chemical Analysis: Silicon, Ca, Mg, Na, Total Hardness, Colour, EC, pH, Total alkalinity, Turbidity, Fluoride & Salinity | Annan Raw Water | Quarterly | Grab Sample | Y | N.A.T.A. Certified Lab |
| | Metals Analysis: As, Cr, Cu, Fe, Pb, Mn, Zn | Annan Raw Water | Quarterly | Grab Sample | Y | N.A.T.A. Certified Lab |
| Borefields Raw Composite | Physical / Chemical Analysis. Includes parameters: Silicon, Ca, Mg, K, Na, Total Hardness, Colour, EC, pH, Total alkalinity, Turbidity, Fluoride, Sulphate, Chloride & salinity | Borefields Composite sample | Twice a year | Grab Sample | Y | N.A.T.A. Certified Lab |
| | Metals Analysis Includes parameters: As, Cu, Fe, Mn, Hg, Zn | Borefields Composite sample | Twice a year | Grab Sample | Y | N.A.T.A. Certified Lab |
| Dosed Water Pre filter | pH | Outflow from sedimentation basin | Weekdays | Grab Sample | N | Analysed by Cook Shire Council staff at the Annan WTP |
| | Turbidity | | Weekdays | Grab Sample | N | |
| | Colour | | Weekdays | Grab Sample | N | |

| Post Filter | Turbidity | Filter outflow | Weekdays | Grab sample | N | |
|---|---|---|------------------|-------------|--|---|
| Treatment Plant Final Filtered Water | Free chlorine residual | Annan WTP Final Tap | Daily | Grab | N | Analysed by Cook Shire Council staff at the Annan WTP |
| | Total chlorine | | Weekly | Grab | Y | |
| | pH | | Daily | Grab | Y | Analysed by Cook Shire Council staff at the Annan WTP and verified quarterly at a NATA certified lab. Aluminium verified bi-annually. |
| | Alkalinity | | Daily | Grab | Y | |
| | Turbidity | | Daily | Grab | Y | |
| | Colour | | Daily | Grab | Y | |
| | Electrical Conductivity | | Daily | Grab | Y | |
| | Aluminium | | Weekdays | Grab | Y | |
| | Calcium Hardness | | When required | Grab | Y | |
| | Fluoride | | Daily | Grab | Y | |
| | Total Hardness | Weekdays | Grab | Y | | |
| | Free Chlorine Residual | Annan WTP Lab | On-line analyser | Continuous | N | |
| | Turbidity | Annan WTP Lab | On-line analyser | Continuous | N | |
| | Physical / Chemical Analysis: Silicon, Ca, Mg, Na, Total Hardness, Colour, EC, pH, Total alkalinity, Turbidity, Fluoride & Salinity | Annan WTP Final Tap | Quarterly | Grab Sample | Y | N.A.T.A. Certified Lab |
| Metals Analysis: As, Cr, Cu, Fe, Pb, Mn, Zn | Quarterly | | Grab Sample | Y | N.A.T.A. Certified Lab | |
| E.Coli and Total Coliforms | Weekly | | Grab Sample | Y | Analysed by Annan Staff using Idexx method. Verified quarterly in NATA registered lab. | |
| Cooktown Reticulation | Chlorine Residual | 3 sites per day | Daily | Grab Sample | N | Analysed by reticulation staff using hand held colorimeter |
| | pH | 12 Locations in Cooktown Systematically rotated through sites in table 7. | Monthly | Grab Sample | Y | Analysed by Cook Shire Council staff at the Annan WTP. Verified quarterly at a NATA registered lab |
| | Turbidity | | Monthly | Grab Sample | Y | |
| | Colour | | Monthly | Grab Sample | Y | |
| | Electrical Conductivity | | Monthly | Grab Sample | Y | |
| | Alkalinity | Three sites per month | Monthly | Grab Sample | Y | |
| | Fluoride | 2 sites | Weekly | Grab Sample | Y | Analysed by the Cook Shire Council Staff at the Annan WTP. Verified monthly at a N.A.T.A Certified Lab |
| | Physical / Chemical Analysis: Silicon, Ca, Mg, Na, Total Hardness, Colour, EC, pH, Total alkalinity, Turbidity, Fluoride & Salinity | 12 Locations in Cooktown Systematically rotated through sites in table 7. | Quarterly | Grab Sample | Y | N.A.T.A. Certified Lab |
| Metals Analysis: As, Cr, Cu, Fe, Pb, Mn, Zn | Quarterly | | Grab Sample | Y | N.A.T.A. Certified Lab | |

| | | | | | | |
|--|---|--|-----------|-------------|---|--|
| | Trihalomethanes: Chloroform, Bromodichloromethane, Dibromochloromethane, Bromoform and Total Trihalomethanes. Oxyhalides including chlorate. | Three sites per quarter | Quarterly | Grab Sample | Y | N.A.T.A. Certified Lab |
| | Total Coliforms and E. Coli | 12 Locations in Cooktown Systematically rotated through sites in table 7. Three sites per week | Weekly | Grab Sample | Y | Analysed at the Annan WTP using Idexx. Verified at a N.A.T.A. Certified Lab quarterly. |

6 WATER QUALITY CHARACTERISATION

Table 11 Annan Raw water quality details (NATA Lab)

| Parameter | Sampling Location | Time Period | No of samples taken in time period | Summary of results | | | Australian Drinking Water Guidelines guideline value (2011) | No of samples exceeding Australian Drinking Water Guidelines guideline value |
|------------------------------|-------------------|---------------------------------|------------------------------------|--------------------|-----------|------------|---|--|
| | | | | Min Value | Max Value | Avg Value | | |
| Alkalinity mg/L | Annan Raw Water | 1 January 2018 to 31 March 2022 | 18 | 5.5 | 120.0 | 15.1 | | |
| Calcium mg/L | | | 18 | 0.74 | 1.70 | 1.10 | | |
| Chloride mg/L | | | 18 | 13.0 | 19.0 | 14.3 | | |
| Colour Apparent Pt/Co | | | 18 | 12.0 | 150.0 | 44.6 | | |
| Electrical Conductance µS/cm | | | 18 | 57.0 | 94.0 | 68.9 | | |
| Fluoride mg/L | | | 18 | 0.03 | 0.42 | 0.05 | | |
| Total Hardness mg/L | | | 18 | 6.4 | 13.0 | 8.6 | | |
| Magnesium mg/L | | | 18 | 1.1 | 2.1 | 1.4 | | |
| Potassium mg/L | | | 18 | 1.1 | 2.1 | 1.4 | | |
| pH | | | 18 | 6.9 | 7.4 | 7.4 | | |
| SAR | | | 18 | 1.2 | 1.6 | 1.4 | | |
| Salinity | | | 18 | 30 | 90 | 40 | | |
| Sodium mg/L | | | 18 | 7.8 | 13.0 | 9.09 | | |
| Total Dissolved Solids mg/L | | | 18 | 38.0 | 99.0 | 57.5 | | |
| Sulphate mg/L | | | 18 | 1.2 | 2.4 | 1.9 | | |
| Turbidity NTU | | | 18 | 1.1 | 410.0 | 55.66 | | |
| Arsenic mg/L | | | 19 | 0.001 | 0.002 | 0.001 | 0.01 mg/L | 0 |
| Barium mg/L | | | 19 | 0.003 | 0.026 | 0.005 | 2.0 mg/L | 0 |
| Beryllium mg/L | | 19 | 0.0001 | 0.001 | 0.0003 | 0.06 mg/L | 0 | |
| Cadmium mg/L | | 19 | 0.0001 | 0.0002 | 0.0001 | 0.002 mg/L | 0 | |
| Chromium mg/L | | 19 | 0.0002 | 0.0037 | 0.0006 | 0.05 mg/L | 0 | |
| Cobalt mg/L | | 19 | 0.0005 | 0.0014 | 0.0006 | | | |
| Copper mg/L | | 19 | 0.001 | 0.004 | 0.002 | 1.0 mg/L | 0 | |
| Iron mg/L | | 19 | 0.129 | 2.98 | 0.356 | 0.3 mg/L | 0 | |
| Lead mg/L | | 19 | 0.0005 | 0.0024 | 0.0007 | 0.01 mg/L | 0 | |
| Manganese mg/L | | 19 | 0.0016 | 0.0571 | 0.0091 | 0.1 mg/L | 0 | |
| Mercury mg/L | | 18 | 0.00006 | 0.00006 | 0.00006 | 0.006 mg/L | 0 | |
| Nickel mg/L | | 19 | 0.0005 | 0.0028 | 0.0007 | 0.02 mg/L | 0 | |
| Selenium mg/L | | 19 | 0.002 | 0.005 | 0.002 | 0.01 mg/L | 0 | |
| Vanadium mg/L | | 19 | 0.0002 | 0.0045 | 0.0007 | 0.1 mg/L | 0 | |
| Zinc mg/L | | 19 | 0.005 | 0.022 | 0.010 | 3.0 mg/L | 0 | |
| | | | 1 January 2017 to 31 March 2022 | | | | | |

Table 12 Annan Raw water quality (CSC Annan Lab)

| Results | Date | Alkalinity as mg/L CaCO ₃ | pH | Electrical Conductance uS/cm | Turbidity NTU | Colour Pt/Co Units | Total Hardness as mg/L CaCO ₃ |
|---------|--|--------------------------------------|-------|------------------------------|---------------|--------------------|--|
| Count | 01 January 2017 to 31 March 2022 | 1,725 | 1,724 | 1,718 | 1,724 | 1,714 | 1,196 |
| Min | | 3.5 | 5.2 | 35.1 | 0.50 | 0 | 4.0 |
| Max | | 99.0 | 7.7 | 167 | 741.0 | 2450 | 99 |
| Avg | | 9.64 | 6.67 | 74.6 | 10.1 | 80 | 9.6 |

Table 13 Annan Treated water quality (NATA Lab)

| Parameter | Sampling Location | Time Period | No of samples taken in time period | Summary of results | | | Australian Drinking Water Guidelines guideline value (2011) | No of samples exceeding Australian Drinking Water Guidelines guideline value |
|---|--|---------------------------------|------------------------------------|--------------------|-----------|--------------|---|--|
| | | | | Min Value | Max Value | Avg Value | | |
| Alkalinity - mg/L CaCO ₃ | Annan Final Treated Water Sampling Tap | 1 January 2018 to 31 March 2022 | 26 | 9.0 | 54.0 | 32.6 | | |
| Calcium - mg/L | | | 26 | 1.2 | 19.0 | 9.6 | | |
| Chloride - mg/L | | | 26 | 12.0 | 24.0 | 17.3 | ≤250 - mg/L | 0 |
| Colour Apparent - Pt- Co | | | 26 | 1.0 | 1.2 | 1.0 | ≤15 - Pt/Co | 0 |
| Electrical Conductance | | | 26 | 92.0 | 210.0 | 156.37 | | |
| Fluoride - mg/L | | | 26 | 0.03 | 0.76 | 0.69 | ≤1.5 - mg/L | 0 |
| Total Hardness - mg/L CaCO ₃ | | | 26 | 8.2 | 54.0 | 30.3 | ≤200 - mg/L | 0 |
| Magnesium - mg/L | | | 26 | 1.1 | 2.5 | 1.5 | | |
| pH | | | 26 | 6.9 | 7.9 | 7.4 | 6.5 - 8.5 | 0 |
| Potassium - mg/L | | | 26 | 0.82 | 2.00 | 1.17 | | |
| Salinity mg/L | | | 25 | 20 | 100 | 80 | | |
| SAR | | | 26 | 0.85 | 3.0 | 1.55 | | |
| Silicon mg/L | | | 26 | 7.6 | 14.0 | 10.7 | | |
| Sodium - mg/L | | | 26 | 8.7 | 27.0 | 16.8 | ≤180 - mg/L | 0 |
| Total Dissolved Solids - mg/L | | | 26 | 56.0 | 120.0 | 90.1 | ≤600 - mg/L | 0 |
| Turbidity NTU | | | 26 | 0.1 | 0.7 | 0.2 | <5 NTU | 0 |
| Sulphate - mg/L | | | 26 | 7.2 | 34.0 | 13.3 | ≤250 - mg/L | 0 |
| Arsenic mg/L | | | 19 | 0.0002 | 0.0010 | 0.0006 | 0.01 - mg/L | 0 |
| Barium mg/L | | 19 | 0.003 | 0.013 | 0.0052 | 2.0 - mg/L | 0 | |
| Beryllium mg/L | | 19 | 0.0001 | 0.0001 | 0.0003 | 0.06 - mg/L | 0 | |
| Cadmium mg/L | | 19 | 0.0001 | 0.0002 | 0.00011 | 0.002 - mg/L | 0 | |
| Chromium mg/L | | 19 | 0.0002 | 0.0013 | 0.0005 | 0.05 - mg/L | 0 | |
| Cobalt mg/L | | 19 | 0.0005 | 0.001 | 0.0006 | 0.01 - mg/L | 0 | |
| Copper mg/L | | 19 | 0.001 | 0.003 | 0.0011 | 2.0 - mg/L | 0 | |
| Iron mg/L | | 19 | 0.008 | 0.019 | 0.110 | 0.3 - mg/L | 0 | |
| Lead mg/L | | 19 | 0.0005 | 0.001 | 0.0006 | 0.01 - mg/L | 0 | |
| Manganese mg/L | | 19 | 0.0009 | 0.0233 | 0.0043 | 0.1 - mg/L | 0 | |
| Mercury mg/L | | 18 | 0.00006 | 0.00010 | 0.00006 | 0.006 mg/L | 0 | |
| Nickel mg/L | | 19 | 0.0005 | 0.001 | 0.0006 | 0.02 - mg/L | 0 | |
| Selenium mg/L | | 19 | 0.002 | 0.005 | 0.003 | 0.01 - mg/L | 0 | |
| Vanadium mg/L | | 19 | 0.0001 | 0.001 | 0.0004 | | | |
| Zinc mg/L | | 19 | 0.005 | 0.013 | 0.008 | 3.0 - mg/L | 0 | |
| | | 1 January 2017 to 31 March 2022 | | | | | | |

Table 14 Annan Treated water quality (CSC Annan Lab)

| 1 Jan 2017 to 31 March 2022 | Alkalinity as mg/L CaCO ₃ | pH | Aluminium mg/L | Electrical Conductance uS/cm | Turbidity NTU | Colour Pt/Co Units | Total Hardness as mg/L CaCO ₃ | Free Chlorine mg/L |
|-----------------------------|--------------------------------------|-------|----------------|------------------------------|---------------|--------------------|--|--------------------|
| Count | 1,728 | 1,725 | 1,259 | 1,726 | 1,714 | 1,725 | 1,182 | 1,725 |
| Min | 1.0 | 6.1 | 0.00 | 1.06 | 0.01 | 0.0 | 6.0 | 0.93 |
| Max | 75.0 | 7.9 | 0.20 | 1818.6 | 1.5 | 8.0 | 67.0 | 4.14 |
| Avg | 36.9 | 7.9 | 0.002 | 162.49 | 0.07 | 0.10 | 35.1 | 1.49 |

Table 15 Cooktown Reticulation (NATA lab)

| Parameter | Sampling Location | Time Period | No of samples taken in time period | Summary of results | | | Australian Drinking Water Guidelines guideline value (2011) | No of samples exceeding Australian Drinking Water Guidelines guideline value |
|---|--|----------------------------------|------------------------------------|--------------------|-----------|------------|---|--|
| | | | | Min Value | Max Value | Avg Value | | |
| Alkalinity - mg/L CaCO ₃ | 12 Locations in Cooktown Systematically rotated through sites in Table 7. Three sites sampled per sampling run | 01 January 2018 to 31 March 2022 | 45 | 13.0 | 56.0 | 42.4 | | |
| Calcium - mg/L | | | 45 | 4.0 | 20.0 | 14.8 | | |
| Chloride - mg/L | | | 45 | 14.0 | 21.0 | 17.0 | ≤250 mg/L | 0 |
| Colour Apparent - Pt- Co | | | 48 | 0 | 21.0 | 1.88 | ≤15 Pt/Co | 1 |
| Electrical Conductance | | | 48 | 110.0 | 220.0 | 172.1 | | |
| Fluoride - mg/L | | | 45 | 0.63 | 0.76 | 0.69 | ≤1.5 mg/L | 0 |
| Total Hardness - mg/L CaCO ₃ | | | 48 | 13.0 | 94.0 | 41.7 | ≤200 mg/L | 0 |
| Magnesium - mg/L | | | 45 | 0.54 | 2.2 | 1.24 | | |
| pH | | | 48 | 7.5 | 8.1 | 7.8 | 6.5 8.5 | 0 |
| Potassium - mg/L | | | 45 | 0.84 | 11.0 | 1.38 | | |
| SAR | | | 45 | 0.82 | 3.0 | 1.3 | | |
| Sodium - mg/L | | | 45 | 14.0 | 67.0 | 18.6 | ≤180 mg/L | 0 |
| Total Dissolved Solids - mg/L | | | 48 | 67.0 | 130.0 | 99.1 | ≤600 mg/L | 0 |
| Sulphate - mg/L | | | 45 | 7.0 | 33.0 | 12.9 | ≤250 mg/L | 0 |
| Turbidity – NTU | | | 48 | 0.0 | 9.9 | 0.47 | ≤5 NTU | 0 |
| Arsenic mg/L | | | 58 | 0.0002 | 0.003 | 0.0007 | 0.01 mg/L | 0 |
| Barium mg/L | | 58 | 0.001 | 0.008 | 0.005 | <2 mg/L | 0 | |
| Beryllium mg/L | | 58 | 0.0001 | 0.001 | 0.0003 | <0.06 mg/L | 0 | |
| Cadmium mg/L | | 58 | 0.0001 | 0.001 | 0.0001 | 0.002 mg/L | 0 | |
| Chromium mg/L | | 58 | 0.0002 | 0.0022 | 0.0005 | 0.05 mg/L | 0 | |
| Cobalt mg/L | | 58 | 0.0005 | 0.001 | 0.0006 | 0.01 mg/L | 0 | |
| Copper mg/L | | 58 | 0.001 | 0.079 | 0.0096 | 2.0 mg/L | 0 | |
| Iron mg/L | | 58 | 0.005 | 0.15 | 0.013 | <0.3mg/L | 0 | |
| Lead mg/L | | 58 | 0.0005 | 0.0050 | 0.0007 | 0.01 mg/L | 0 | |
| Manganese mg/L | | 58 | 0.0001 | 0.0050 | 0.0007 | 0.5 mg/L | 0 | |
| Mercury mg/L | | 58 | 0.00006 | 0.00010 | 0.00006 | 0.006 mg/L | 0 | |
| Nickel mg/L | | 58 | 0.0005 | 0.0010 | 0.0006 | 0.02 mg/L | 0 | |
| Selenium mg/L | | 58 | 0.002 | 0.005 | 0.003 | 0.01 mg/L | 0 | |
| Vanadium mg/L | | 58 | 0.0001 | 0.002 | 0.0004 | | | |
| Zinc mg/L | | 58 | 0.005 | 0.029 | 0.009 | 3.0 mg/L | 0 | |

Table 16 Cooktown Reticulation E. coli (Annan lab)

| Parameter | Sampling Location | Time Period | No of samples analysed in time period | Summary of results | | Australian Drinking Water Guidelines guideline value (2011) | No of samples exceeding Australian Drinking Water Guidelines guideline value |
|------------------|--|-------------------------|---------------------------------------|---|---|---|--|
| | | | | No of Samples where E.coli was Detected | No of Samples where Total Coliforms were Detected | | |
| Escherichia coli | Various Locations within the Cooktown Reticulation | 01/01/2017 – 31/03/2022 | 595 | 0 | - | Escherichia coli should not be detected in any 100 mL sample of drinking water. | 0 |

Cook Shire Council uses the IDEXX Colisure quantification test equipment and all operators have completed the subsequent training in the use of the equipment. Verification samples are done quarterly by a NATA registered laboratory.

Table 17 Chlorine Residual in Cooktown Reticulation (Annan lab)

| | | NPS | 4 Mile Hill | Fire Stn Res. | Site 1 | Site 2 |
|-------|----------------------------------|-------|-------------|---------------|--------|--------|
| Count | 01 January 2017 to 30 March 2022 | 1,733 | 1,729 | 1,721 | 1,482 | 1,445 |
| Min | | 0.41 | 0.26 | 0.35 | 0.26 | 0.12 |
| Max | | 1.50 | 1.88 | 3.40 | 2.12 | 1.33 |
| Avg | | 0.91 | 0.76 | 0.80 | 0.83 | 0.54 |

Cook Shire Reticulation staff conducts daily chlorine residual readings from various locations in Cooktown Reticulation as well as daily monitoring of the disinfection equipment.

Site 1 and Site 2 are taken at 12 Locations in Cooktown systematically rotated through sites in Table 7.

Table 18 Trihalomethanes and Chlorates in Cooktown Reticulation (NATA lab)

| Date Sampled – 01/01/2018 – 31/03/2022 | | | | | | | | |
|--|------|-------------------------|--------------------|------------|------------|------------------------------|-------------------------------------|-----------|
| Parameter | Unit | No of Samples collected | Summary of Results | | | ADWQ Guidelines Value (2011) | No of Samples exceeding ADWG or WHO | |
| | | | Min. Value | Max. Value | Avg. Value | | Health | Aesthetic |
| Chloroform | µg/L | 38 | 6 | 56 | 20 | <250 µg/L | 0 | - |
| Bromodichloromethane | µg/L | 38 | 5 | 19 | 10 | <250 µg/L | 0 | - |
| Dibromochloromethane | µg/L | 38 | 5 | 8 | 6 | < 250 mg/L | 0 | - |
| Bromoform | µg/L | 38 | 5 | 5 | 5 | <250 µg/L | 0 | - |
| Total Trihalomethanes | µg/L | 38 | 11 | 72 | 33 | <250 µg/L | 0 | - |
| Chlorate | mg/L | 38 | 0.045 | 1.360 | 0.438 | <0.8 mg/L | 1 | - |

Table 19 Raw water *E. coli* (Annan lab)

| Parameter | Sampling Location | Time Period | No of samples analysed in time period | Summary of Results | | |
|------------------|-----------------------|-----------------------------|---------------------------------------|--------------------|------------|------------|
| | | | | Min. Value | Max. Value | Avg. Value |
| Escherichia coli | Raw Annan River Water | 1 July 2017 to 31 July 2022 | 183 | 0 | 201 | 25 |